

CARE INSTRUCTIONS

Artisan quality fuses with exclusive materials and high standards for design. High quality production is the basis of our design air vents.

Tecanno air vents are made of powder coated sheet steel (coating thickness, approx. 60 µm). Some are refined with a panel made of glass, brushed stainless steel or finished sheet steel. They all feature outstanding care properties. Dirt and other contaminants are easy to remove if you observe the following instructions:

For best results, clean the air vents with a soft, lint-free cloth or feather duster. Powder coated sheet steel will not rust as long as the coating remains undamaged. It is essential to avoid scratching the vents.

Remove substantial soiling with a mild detergent solution or soap and water. Care for stainless steel parts with a stainless steel cleaning agent. Tecanno products must never come into contact with aggressive substances or liquids (acids, ACETONE, scouring agents, etc.) or with abrasive agents and cloths such as micro fibre, scouring pads and wire brushes. Always test whether the cleaning agent is suitable on an area that cannot be seen when the product is installed.

We wish you much pleasure with our design air vents for controlled ventilation.

SAMPLE DELIVERY

We would be happy to send you a sample of one of our design air vents upon request. Simply send the item number of the product you are interested in with the extension 'Sample' and your shipping and billing address to vertrieb@tecanno.de. We require your telephone number and e-mail address in case of any questions.

We will be charging you a sample fee for the high quality design air vents from Tecanno.

When you are finished with the sample, please return it to our warehouse address in the original packaging within one calendar year.

As soon as we receive the sample, we will refund the sample fee to the bank account you indicated. If the product is damaged upon return, we will deduct a return charge.

RETURN SHIPMENT

Return shipments must be announced in writing, in advance. Please send the announcement to our e-mail address: vertrieb@tecanno.de.

For return shipments, please use our warehouse address.

INFORMATION CENTRE SALES AND SERVICE

Please contact us if you require more information about Tecanno products.

TEL +49 (0) 52 51. 18 03 88-8
FAX +49 (0) 52 51. 18 03 88-9
vertrieb@tecanno.de
www.tecanno.de

Our Service Centre is available from Monday – Thursday, 8:00 a.m. – 4:30 p.m. CET and Friday, 8:00 a.m. – 2:00 p.m. CET.

For online information on our specialised trade partners, visit www.tecanno.de.

Tecanno GmbH
Hinter den Höfen 1
D-33106 Paderborn
info@tecanno.de
www.tecanno.de

WAREHOUSE ADDRESS

Tecanno GmbH
Navarrastraße 33
D-33106 Paderborn

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